## ALLAMA IQBAL OPEN UNIVERSITY, ISLAMABAD

(Department of Computer Science)

## WARNING

- 1. PLAGIARISM OR HIRING OF GHOST WRITER(S) FOR SOLVING THE ASSIGNMENT(S) WILL DEBAR THE STUDENT FROM AWARD OF DEGREE/CERTIFICATE, IF FOUND AT ANY STAGE.
- 2. SUBMITTING ASSIGNMENTS BORROWED OR STOLEN FROM OTHER(S) AS ONE'S OWN WILL BE PENALIZED AS DEFINED IN "AIOU PLAGIARISM POLICY".

Course: Management Information System (3507) Semester: Autumn, 2013 Level: MBA (IT) Total Marks: 100

Pass Marks: 50

# ASSIGNMENT No. 1

(Units: 1–4)

Note: All questions are compulsory. Each question carries equal marks.

- Q. 1 (a) What is meant by Management Information System (MIS)? Explain it in detail with the help of suitable examples.
  - (b) What are the goals of information systems? How may these goals be achieved?
- Q. 2 (a) What is management? How do the activities performed by different levels of managers differ?
  - (b) What are some of the trends that have caused information systems to assume a key role in modern organizations?
- Q. 3 (a) What is the difference between a logical and physical description of a system? Provide an example of a system and describe it both logically and physically.
  - (b) Identify and describe the components and elements typically found in system models.
- Q. 4 (a) What is an organization? Discuss some important dimensions that organization theorists consider to classify organizations?
  - (b) Identify several types of organizational structures and explain how these affect MIS design and development?
- Q. 5 Write a note on the following topics:
  - Goals of MIS
  - Levels of MIS
  - Characteristics of System
  - Organization as Socio Technical System

# ASSIGNMENT No. 2

(Units: 5–8)

Total Marks: 100 Pass Marks: 50

### Note: All questions are compulsory. Each question carries equal marks.

- Q. 1 (a) What is a transaction? Provide suitable examples of different types of organizational transactions.
  - (b) What are some of the major problems associated with manual transaction processing system?
- Q. 2 (a) What are the differences between transaction processing systems and decision support systems?
  - (b) What are the characteristics of each of the steps in transaction processing cycle?
- Q. 3 (a) What is a decision support system? What are its primary components of a decision support system?
  - (b) Explain in detail the decision support system development tools.
- Q. 4 (a) What are the typical activities of work groups and desktop organizers?
  - (b) What are the major characteristics of word-processing packages in the market today?
- Q. 5 Write a note on the following topics:
  - Types of Decision
  - Development of Workgroup MIS

# Management Information System (3461/3507) Credit Hours: 3 (3+0)

#### Recommended Book:

Management Information System by Charles Parker

### **Course Outlines:**

#### **Unit No. 1 Introduction to MIS**

Management, Information, System Concept, Definition, Goals, Definition of MIS

#### **Unit No. 2 MIS Structure**

Levels of MIS, Subsystems of MIS, Operating Elements of MIS, MIS Basic Structure, Issues of MIS Structure, Goals of MIS

## Unit No. 3 System

System, Characteristics of System, Elements, Types, Subsystems, System Concept and Organization

## **Unit No. 4 Organizational Structure**

Basic Model of Organizational Structure, Organizational Culture and Power, Organizational Change, Organization as Socio Technical System

# Unit No. 5 Fundamental Types of MIS

Transaction Processing System, Information Mangers with MIS, Decision Support System, Office Automation System, ESS

### **Unit No. 6 Decision Making**

Concept of Decision, Phases of Decision, Types of Decision, Decision Making Process, Evaluation with Decision Making

### **Unit No.7 Personal Information Management System**

Introduction, Functions, Components, Development of PIS

## Unit No. 8 Workgroup Management Information System

Introduction, Functions Components Development of Workgroup MIS

## Unit No. 9 IRM and MIS Management

IRM Introduction, Quality Assurance, Evaluation of MIS, Planning and Budgeting MIS, Security and Recovery Procedures

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